| | Identify- Identify self name, position, location and who you are talking to Identify patient name, age, sex, location | | | |
|---|--|--|--|--|
| S | Situation- State purpose "The reason I am calling is" | | | |
| | If urgent–say so | | eg "This is urgent because the patient is unstable with a BP of 90." | |
| B | Background- Tell the story current problem Relevant history Relevant examination Relevant test results Management | | If urgent: Relevant vital signs Current management | |
| A | Assessment- State what you think is going on eg "So the patient is febrile and I can't find a source of infection" Urgent eg "The patient seems to be deteriorating, I think they may be bleeding" | | | |
| R | Request- State request | | | |
| | eg "I'd like your opinion on the most appropriate test" | | eg "I need help urgently, are you able to come?" | |