< insert month and year>

Authored by: <insert group or name>

<Insert LGA name>
Community Services Brief

Insert partner logos along bottom of page

© Monash University, La Trobe University and Castlemaine Health 2013

This work is copyright. You may modify the content of this work only for use in your organisation’s implementation of the Whole-of-System Student Placement program and for any use permitted by the Copyright Act 1968. Requests for further authorisation should be directed to the Manager, North West Rural Medical Education Unit, School of Rural Health – Bendigo, Monash University, PO Box 666 Bendigo Vic 3552 or by email to brcs@monash.edu.

Table of contents

Introduction 1

Description of the region 1

Population characteristics 2

Health status of the [insert name] local government area 2

Health and community services 3

Aged care 4

Alcohol and other drugs 4

Charities/emergency relief 4

Community allied health 5

Community services 5

Dental services 5

Dieticians 6

Disability services 6

Emergency services 6

General practitioners 7

Hospitals 7

Library/resource centre 7

Maternal and child healthcare/family services 8

Mental health services 8

Occupational therapists 8

Optometrists 9

Other/alternative health providers 9

Pharmacies 9

Physiotherapists 10

Podiatrists 10

Primary care 10

Rehabilitation services 11

Social Workers 11

Speech pathologists 11

Transport 12

# Introduction

Modify this introduction as appropriate.

This is a service brief for students participating in the Whole-of-System Student Clinical Placement (WoSSP) program. It gives an overview of the current health and community service sector in the [insert name of local government area] local government area (LGA): boundary maps, industry and services, population characteristics and a list of health and community services.

It is not a complete account of community services in the region. Some services or community groups such as clubs, libraries and recreational/sporting facilities are not included. Instead, the brief aims to list health and community services that fall within the scope of the WoSSP program and are relevant to the interprofessional learning emphasis of the program.

# Description of the region

This section gives a broad introduction to the region and the context in which health services are provided. The whole section might be between 250 and 300 words long. Include useful/relevant maps and photographs.

* Describe the location of the LGA and its relationship to/distance from major metropolitan or regional population centres. State the name of the main town/s in the region and its main industries.
* Give a brief overview of the region’s history and, if appropriate, how that is reflected in the current towns and region.
* List the region’s cultural, historic and natural attractions. This section might also include information about tourist attractions.
* List the public transport options linking the region’s towns and the region itself with other centres, for example, train/coach services.

# Population characteristics

This section gives an overview of population statistics. This section might be around 400 words long. Include any relevant graphs or tables, for example, breakdown by age groups.

* Give the total population (usually at the last census date) and projected growth.
* Describe where the LGA ranks in terms of disadvantage compared with the whole state.
* Provide the median age and breakdown of the whole population by age groups.
* List breakdown of housing, e.g. percentage owned outright, purchasing, renting or other relevant information about housing and dwellings.
* Detail weekly income, employment status and occupations, and educational attainments.

# Health status of the [insert name] local government area

This section gives an overview of the health of the local population. It might be between 150 and 200 words long.

List and provide short details about:

* rates of smoking
* incidence of obesity, diabetes, heart disease, respiratory disease
* physical activity
* nutrition
* other relevant health factors/behaviours for which you have information

# Health and community services

The following list should be modified to suit your region which may offer more or fewer services. Copy and paste the tables as required in order to list all the providers for each service. Modify the following introduction as required.

This section lists the health, welfare and community services that fall with the [insert local government area] LGA which may be part of the WoSSP program in [insert town name]. The services are listed alphabetically according to the type of service.

While sector relationships, shared services and referral pathways exist between [insert town name] and other key regional cities ([insert town names if applicable]), extrapolating beyond the boundaries of the [insert local government area] LGA falls outside the scope of this brief. Several key services do cross over into the [insert local government area] LGA or form a strong referral point for [insert town name] and surrounds residents, namely:

* List any agencies outside the LGA that provide health, welfare or community services to residents

Service information about the [insert names of neighbouring local government areas] is available online:

* Provide web addresses of health, welfare and community service agencies of neighbouring local government areas.

## Aged care

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Alcohol and other drugs

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Charities/emergency relief

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Community allied health

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Community services

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Dental services

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Dieticians

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Disability services

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Emergency services

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## General practitioners

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Hospitals

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Library/resource centre

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Maternal and child healthcare/family services

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Mental health services

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Occupational therapists

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Optometrists

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Other/alternative health providers

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Pharmacies

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Physiotherapists

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Podiatrists

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Primary care

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Rehabilitation services

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Social workers

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Speech pathologists

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |

## Transport

|  |
| --- |
| [Name of service provider] |
| Address |  |
| Services offered | [List all services – may be quite extensive for some providers] |
| Contact | [Phone, fax, email as appropriate] |
| Service group | [Sector of community – e.g. all residents, youth, adults, children] |
| Area | [Region in which services offered – e.g. [name of region] and surrounds] |